

2005 FEB 17 4 50 PM

Attorney Docket No.: 00-1718.03/US/2

System and Method for Supporting Multiple Call Centers

Serial No. 10/056,411

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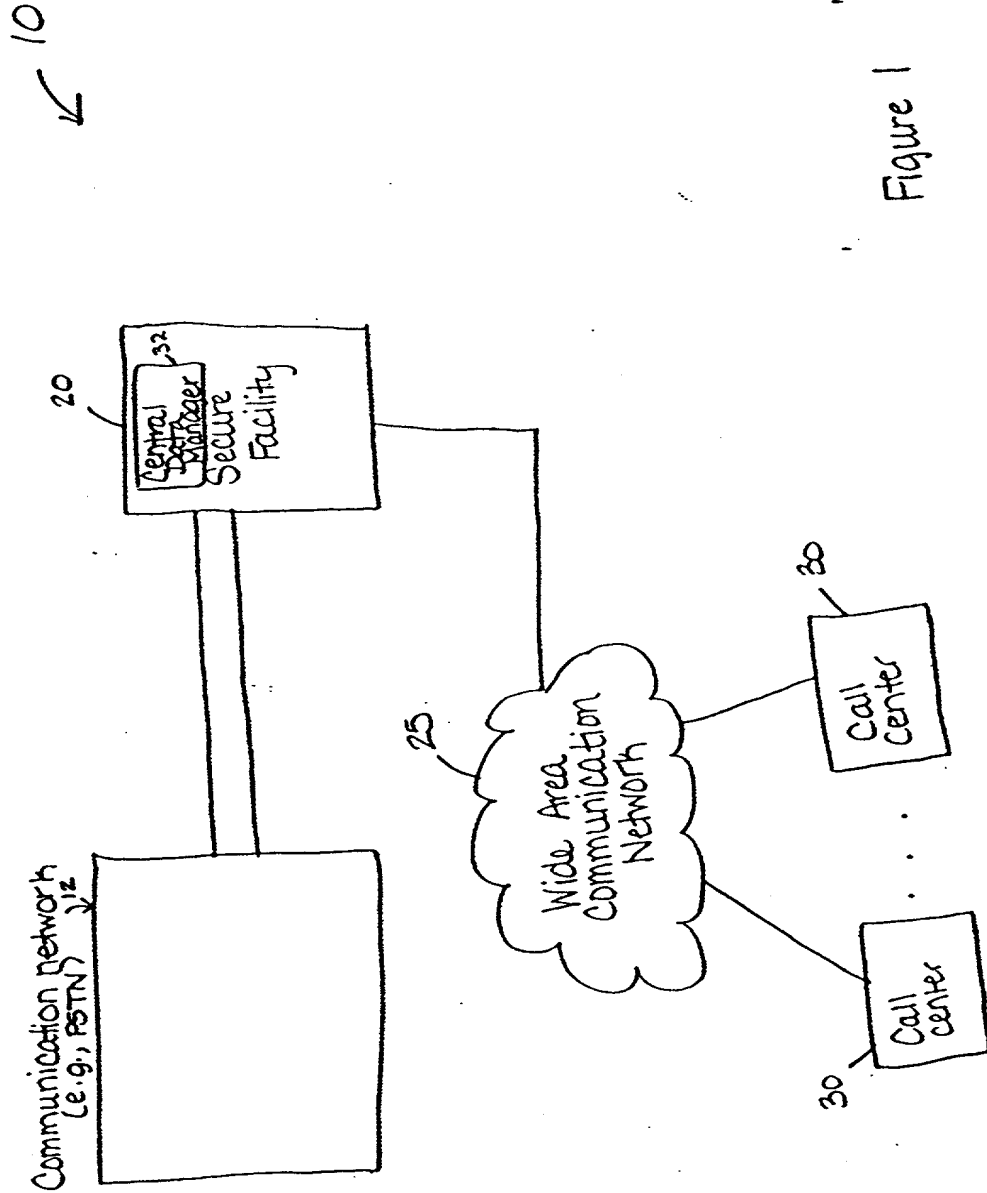
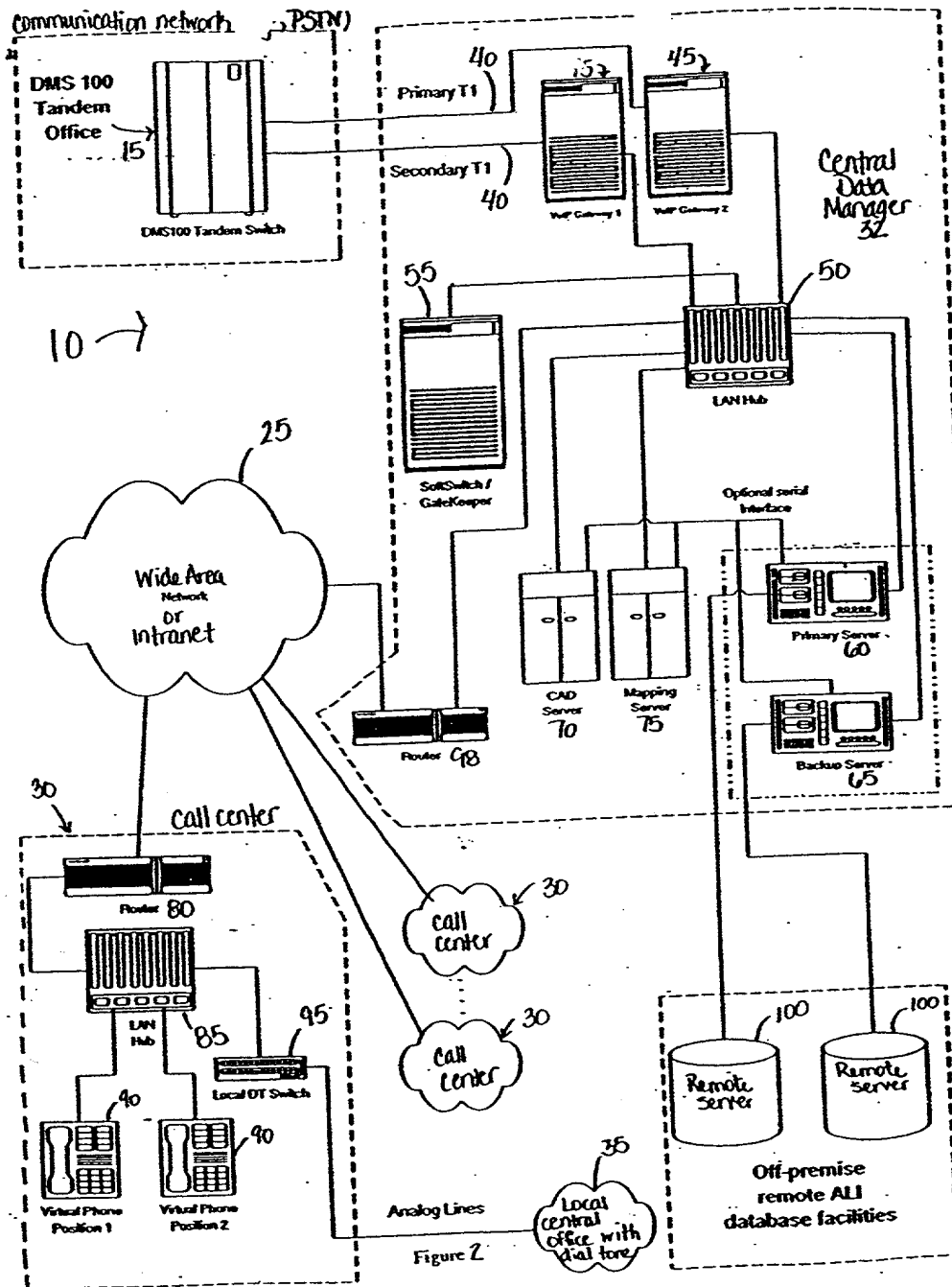


Figure 1



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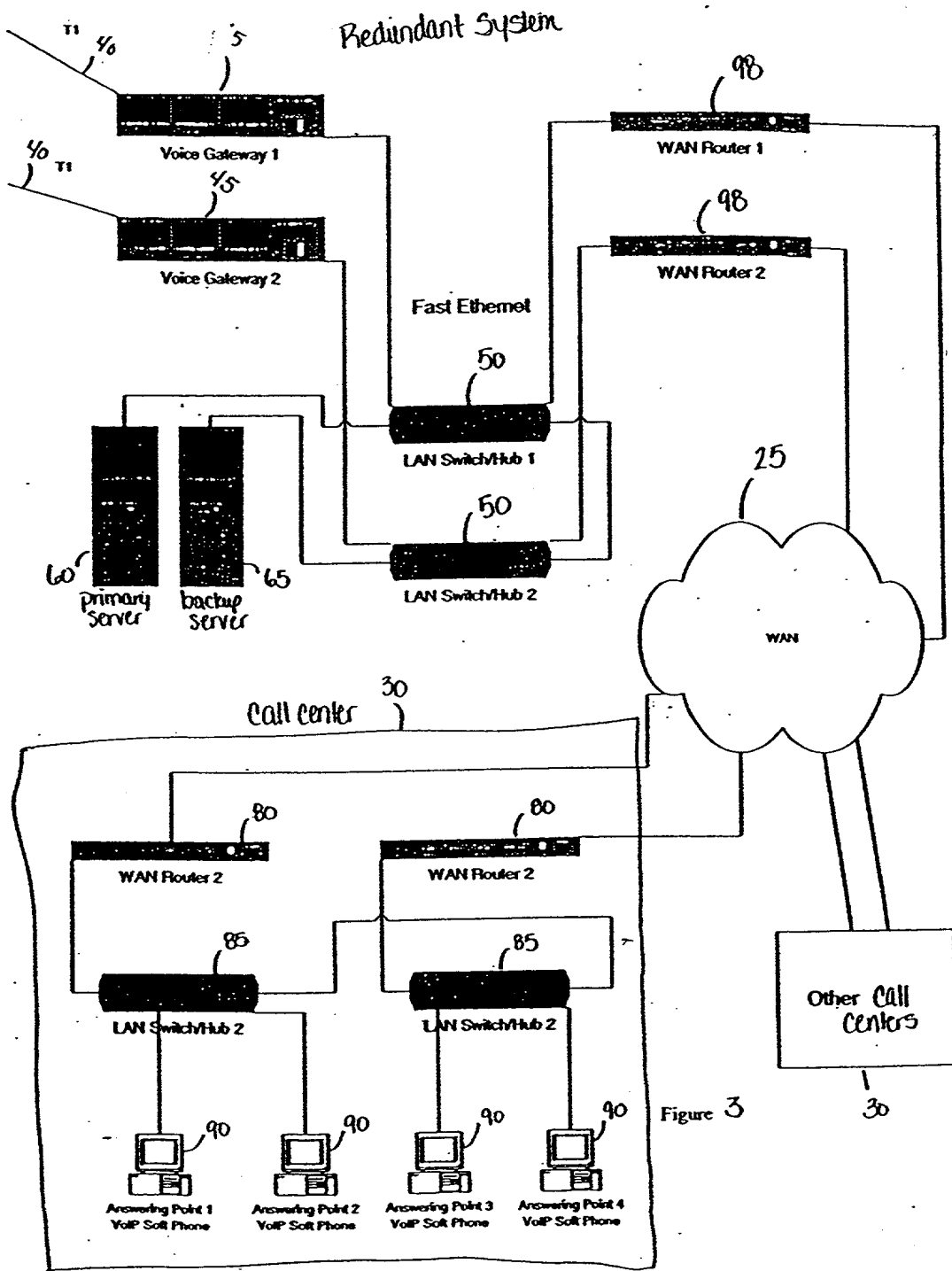


Figure 3

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